

GOVERNMENT OF NAGALAND
OFFICE OF THE PRINCIPAL, SAO CHANG COLLEGE
TUENSANG; NAGALAND

STRUCTURED FEEDBACK ANALYSIS AND ACTION TAKEN REPORT
FEEDBACK MECHANISM

1.PARENTS 2. STUDENTS 3. TEACHERS 4. ALUMNI

Report on analysis of structured feedback on curriculum/course received from different stakeholders 2021-22

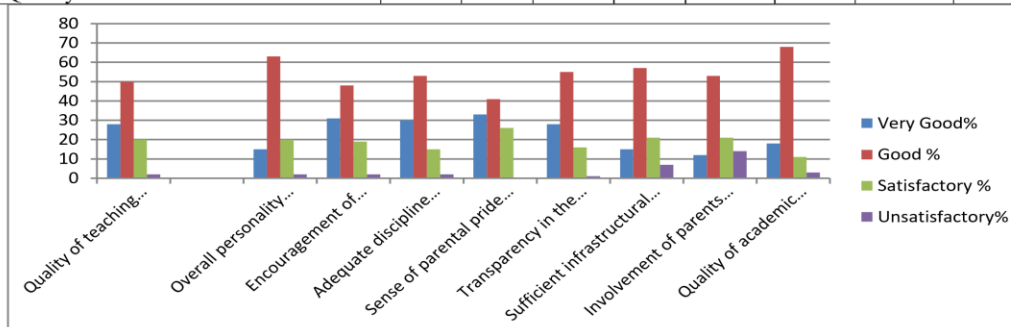
Methodology

1. Questionnaires were prepared on course curriculum under Nagaland University.
2. Questionnaires were prepared by feedback committee (HoD's & select senior teachers).
3. Simple and direct questionnaire with suitable parameters were set for responses.
4. The questionnaires were prepared on Google form.
5. The questionnaires in Google form were given to the stakeholders via Whatsapp.
6. The responses were collected by IQAC.
7. The responses were analyzed by feedback committee under the supervision of IQAC.
8. Suggestion and recommendations were noted and sent to head of the institution for further necessary action

PARENTS

A nine (9) point simple and direct question with four parameters viz. very good, good, satisfactory and unsatisfactory was integrated as part of the questionnaire. A total of 92(ninety-two) parents responded. The assessment report was based on the responses wherein the majority of the respondents commented positively on the course curriculum. All unsatisfactory responses/comments were noted by the feedback committee. Suggestions pertaining to transportation (shortage of college buses), high speed internet facility, physical infrastructure augmentation as well as sports facility were also duly noted.

Question	Out of 92 respondent							
	Very Good	%	Good	%	Satisfactory	%	Unsatisfactory	%
Quality of teaching learning process	26	28	46	50	18	20	2	2
Overall personality development of your ward during the year	14	15	58	63	18	20	2	2
Encouragement of students to participate in various co-curricular activities	29	31	45	48	18	19	02	2
Adequate discipline practices implemented in the college	27	30	49	53	14	15	2	2
Sense of parental pride when you say your child is from the college	30	33	38	41	24	26	00	0
Transparency in the evaluation system	26	28	50	55	15	16	01	1
Sufficient infrastructural facilities and teaching aids	14	15	52	57	20	21	06	7
Involvement of parents in the activities of quality development of the college	11	12	49	53	19	21	13	14
Quality of academic resources	16	18	63	68	10	11	03	3



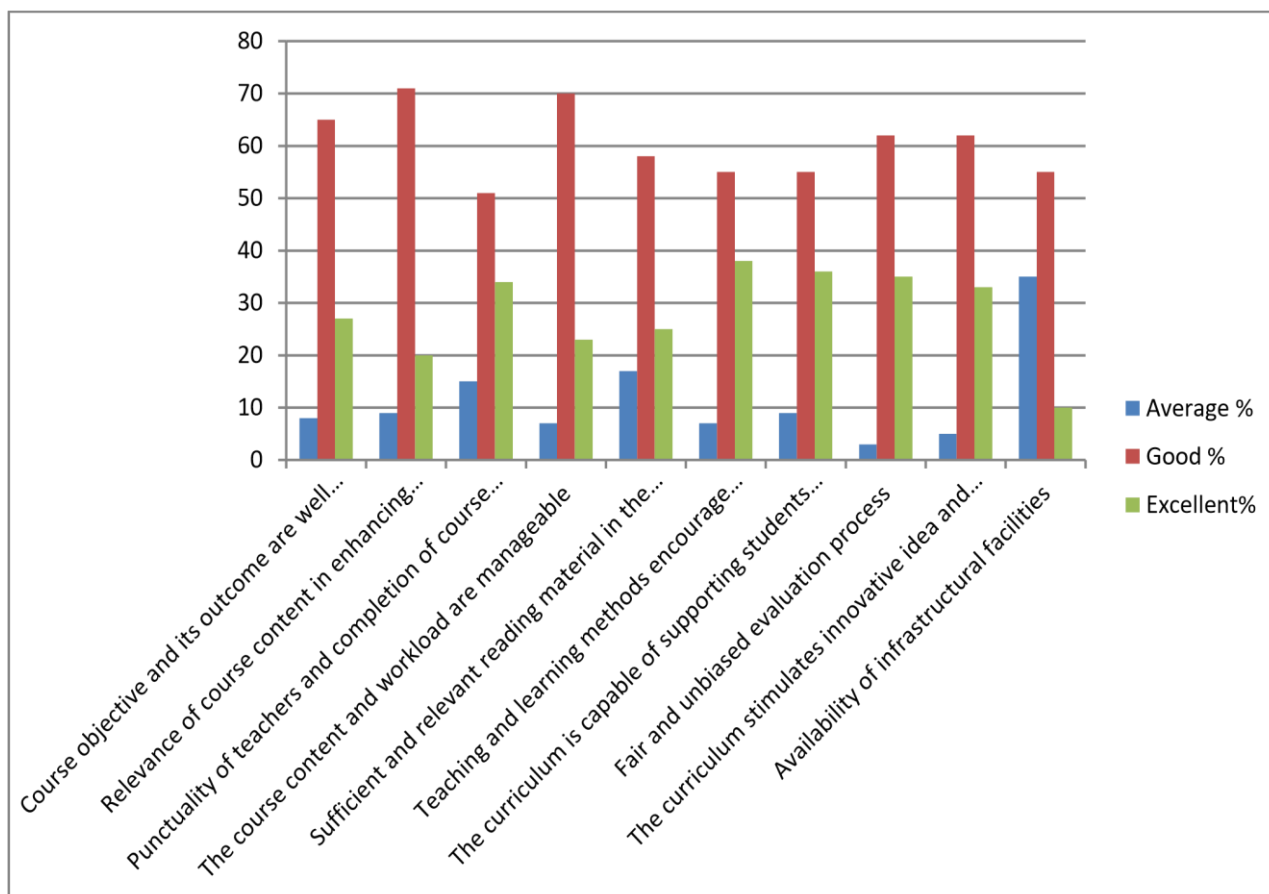
Suggestion: -

1. Better transportation facilities
2. High speed internet connectivity in the college campus to be provided
3. Music and other Vocational courses to be introduced
4. Physical Infrastructural augmentation
5. Additional extracurricular facilities required
6. Sports facilities to be improved
7. Better water supply facility for the students

9. STUDENTS

For assessment by the students, a simple and a direct ten (10) questions with four parameters viz. very good, good, satisfactory and unsatisfactory was integrated as part of the questionnaire. In all, a total of 146(one hundred and forty-six students responded). As per the survey conducted, most of the students responded 'good' and 'excellent' which indicated their satisfaction with the current course curriculum.

Question	Out of 146 respondents					
	Average	%	Good	%	Excellent	%
Course objective and its outcome are well defined and clear to students	11	8	95	65	40	27
Relevance of course content in enhancing analytic ability of the students	13	9	104	71	29	20
Punctuality of teachers and completion of course on time	22	15	75	51	49	34
The course content and workload are manageable	10	7	102	70	34	23
Sufficient and relevant reading material in the library	25	17	85	58	36	25
Teaching and learning methods encourage participation of student	10	7	81	55	55	38
The curriculum is capable of supporting students in higher studies	13	9	81	55	52	36
Fair and unbiased evaluation process	5	3	90	62	51	35
The curriculum stimulates innovative idea and thought	8	5	90	62	48	33
Availability of infrastructural facilities	51	35	81	55	14	10

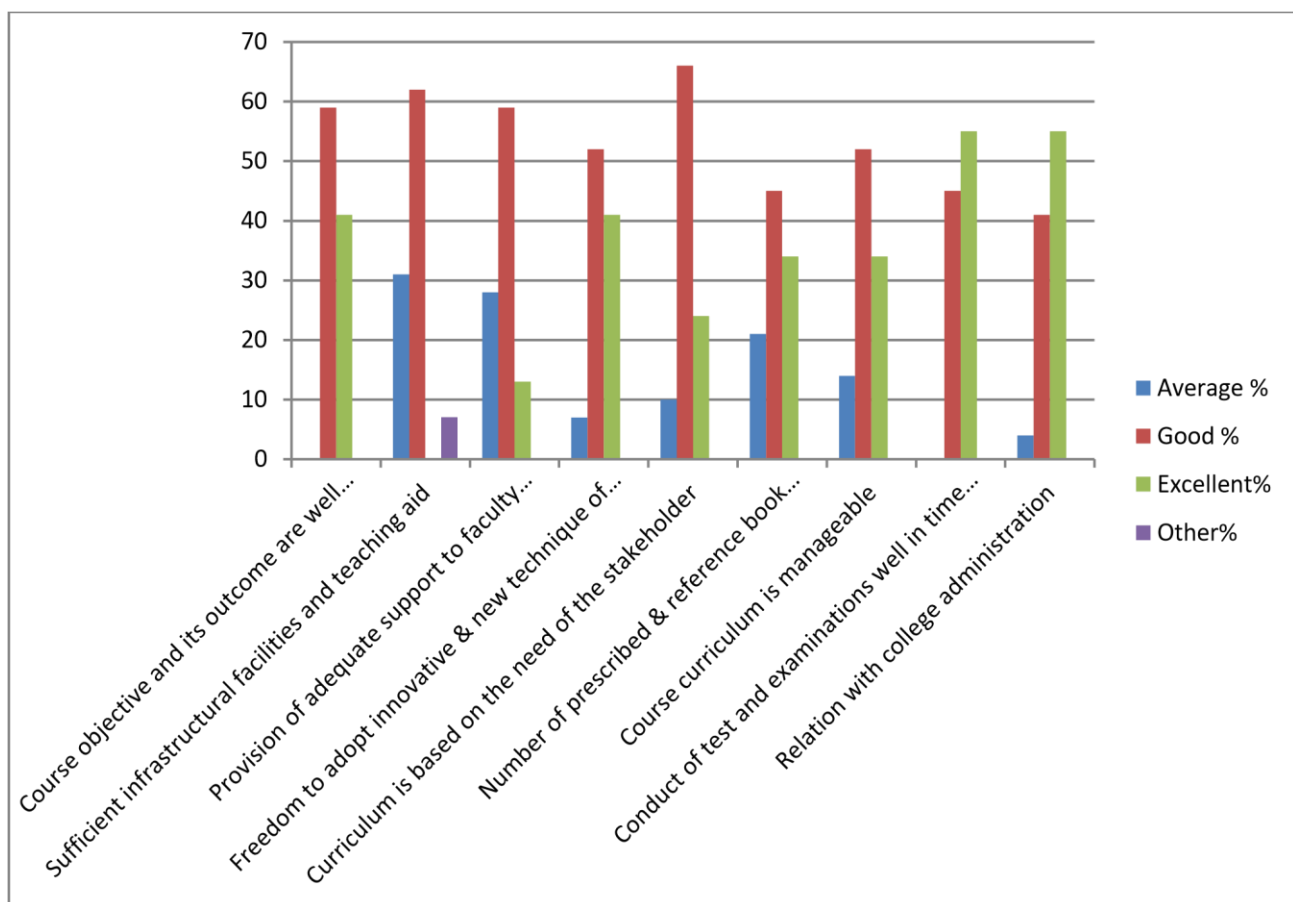


TEACHERS

Majority of the faculty responded positively with 'good' and 'excellent' remarks. As per the data collected, the course objectives and course outcome were projected to be well defined, clear and manageable. Besides the course curriculum, comments by the teaching faculty on improvements in physical infrastructure, shortage of reference books in the library and non-availability of high-speed internet facility in the college campus was duly noted.

Question	Out of 29 respondents							
	Average	%	Good	%	Excellent	%	Other	%
Course objective and its outcome are well defined and clear to the faculty	00	00	17	59	12	41	00	0

Sufficient infrastructural facilities and teaching aid	9	31	18	62	00	0	2	7
Provision of adequate support to faculty members for upgrading their skill and qualification	8	28	17	59	4	13	00	0
Freedom to adopt innovative & new technique of teaching	2	7	15	52	12	41	00	0
Curriculum is based on the need of the stakeholder	3	10	19	66	7	24	00	0
Number of prescribed & reference book availability in the library	6	21	13	45	10	34	00	0
Course curriculum is manageable	4	14	15	52	10	34	00	0
Conduct of test and examinations well in time with proper coverage of all units	00	0	13	45	16	55	00	0
Relation with college administration	1	4	12	41	16	55	00	0

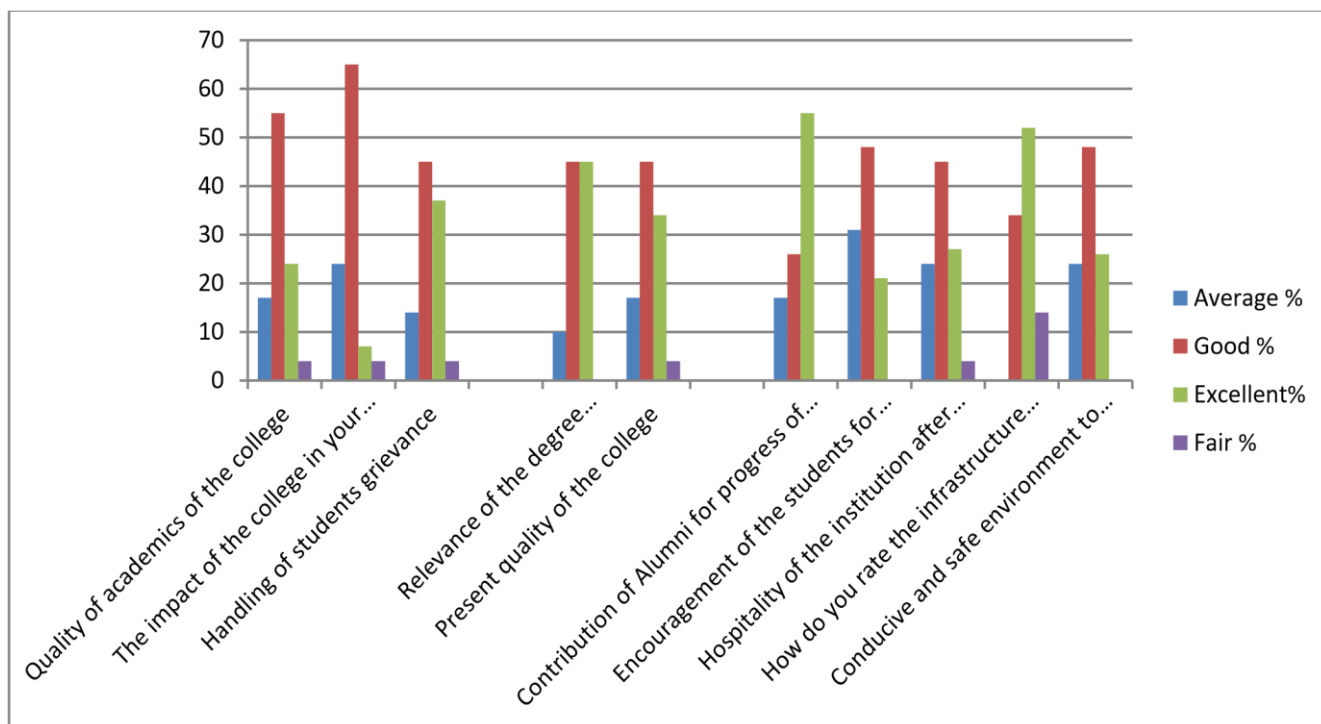


ALUMNI

The Alumni is considered the backbone of any educational institution and therefore the responses of the alumni were taken serious note. Similar to the questionnaire prepared for parents and students, a 10(ten) point direct and simple questions were set and four parameters viz. very good, good,

Satisfactory and unsatisfactory, was integrated as part of the questionnaire. With respect to the course curriculum, the respondents did not give any adverse remarks as their responses were mostly positive. Besides the course curriculum, their comments regarding upgrading of infrastructure and non-availability of high-speed internet facility were duly noted.

Question	Out of 29 respondents							
	Average	%	Good	%	Excellent	%	Fair	%
Quality of academics of the college	5	17	16	55	7	24	1	4
The impact of the college in your personality development	7	24	19	65	2	7	1	4
Handling of student's grievance	4	14	13	45	11	37	1	4
Relevance of the course/curriculum in your career	3	10	13	45	13	45	0	0
Present quality of the college	5	17	13	45	10	34	1	4
Contribution of Alumni for progress of the college	5	17	8	26	16	55	0	0
Encouragement of the students for participation in various co-curricular and extracurricular activities	9	31	14	48	6	21	0	0
Hospitality of the institution after passing out	7	24	13	45	8	27	1	4
How do you rate the infrastructure and facilities offered by the college	0	0	10	34	15	52	4	14
Conducive and safe environment to academics and sports performance	7	24	14	48	8	26	0	0



RECOMMENDATIONS & ACTION TAKEN BASED ON FEEDBACK FROM STAKEHOLDERS

PARENTS

RECOMENDATION	ACTION TAKEN
Parents are to be involved in the activities of the quality development of the college.	Parents are regularly informed of their ward's progress
To improve the facilities of co-curricular and extra co-curricular activities of the college.	Additional co-curricular activities have been initiated
To improve the transport facilities of the college for the students.	Proposal put forward for procuring a new College Bus
To impose strict rule and regulation in the college.	Principal issued notification for maintenance of discipline in the college
To provide Wi- Fi connectivity in the campus for common use.	Proposal put forward to 'Symbiosis' Kohima, a private web agency, for better management of internet connectivity
To re-induct vocational/ certificate course in the college.	College authority informed RUSA committee for the reassumption of vocational course on floriculture at the earliest. MoU signed with Computer Centre Tuensang for conduct of basic computer course
To facilitate better drinking water facility for the students.	Water purifiers installed in strategic locations in the college campus

STUDENTS

RECOMMENDATION	ACTION TAKEN
To maintain punctuality of the teachers in the college.	Principal issued notification for strict action to be initiated to absentee teachers
Compliance of completion of course on time for all subject taught in the college.	Principal issued notification to all teachers for completion of courses in the stipulated time
To adopt adequate measures to improve infrastructural facilities in the college.	New class rooms construction is ongoing
To increase the number of prescribed and reference books in the college library.	Books and journals added in the library

TEACHERS

RECOMMENDATION	ACTION TAKEN
To adopt adequate measures to improve infrastructural facilities in the college.	New class rooms construction is ongoing
To facilitate and improve the facilities of modern teaching aids in the college.	Additional projectors have been procured
To provide adequate support to faculty members for upgradation in professional skill development.	Proper grant of official leave for teachers undergoing professional skill trainings have been initiated by the principal

ALUMNI

RECOMMENDATION	ACTION TAKEN
To adopt adequate measures to improve infrastructural facilities in the college.	New class rooms construction is ongoing
To induct proper system of personality development for the students.	Student-centric activities like mentoring and career counseling programmes have been emphasized
To improve the facilities of co-curricular and extra co-curricular activities of the college.	Additional facilities have been included as part of co-curricular and extra co-curricular activities
To provide better environment for academic and sports performance.	Leveling of the college playground have been undertaken